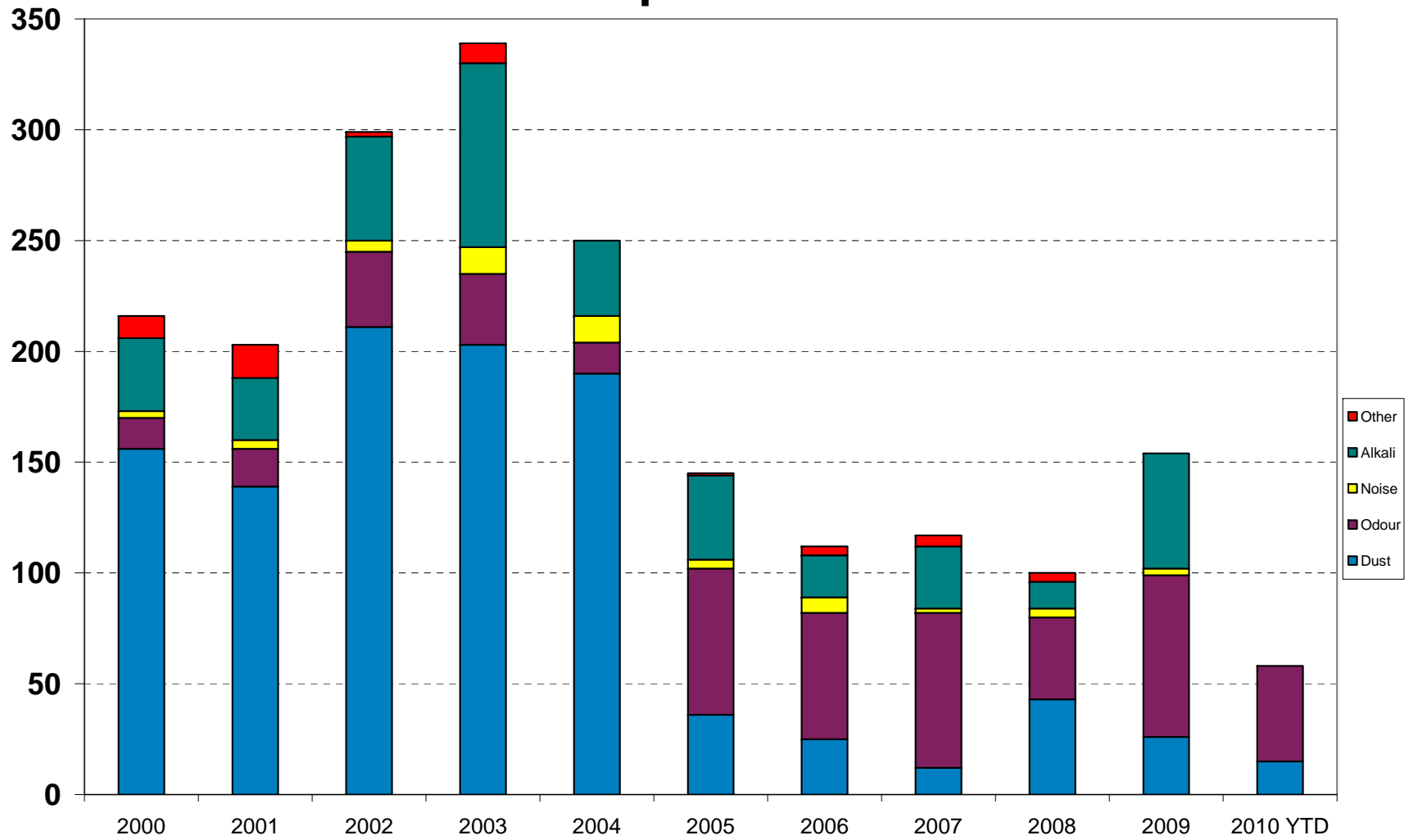




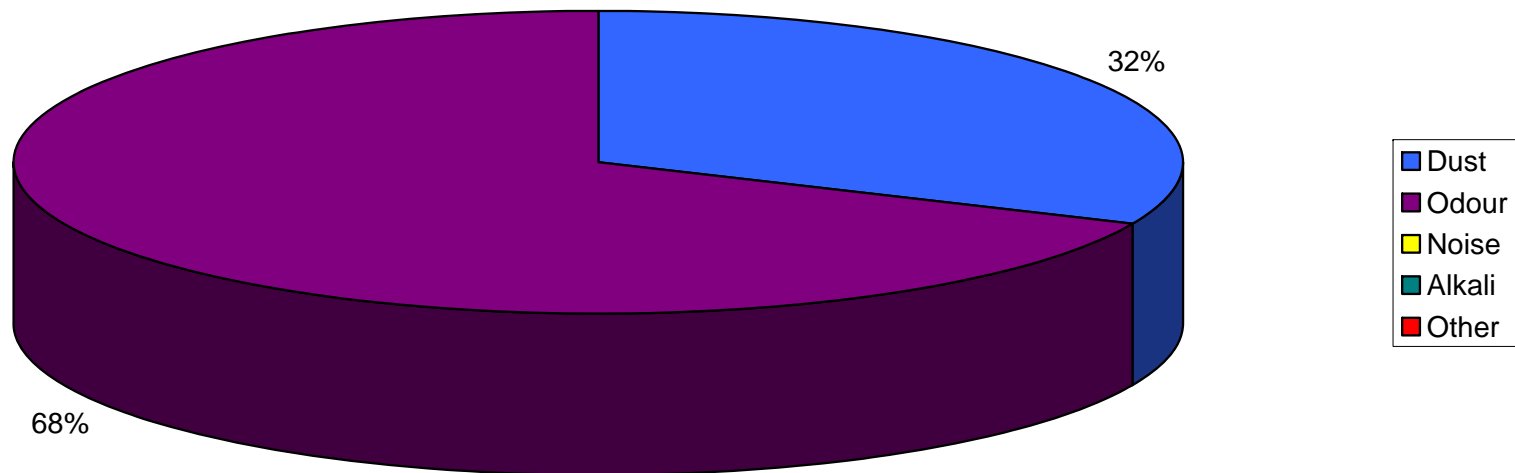
# Complaints



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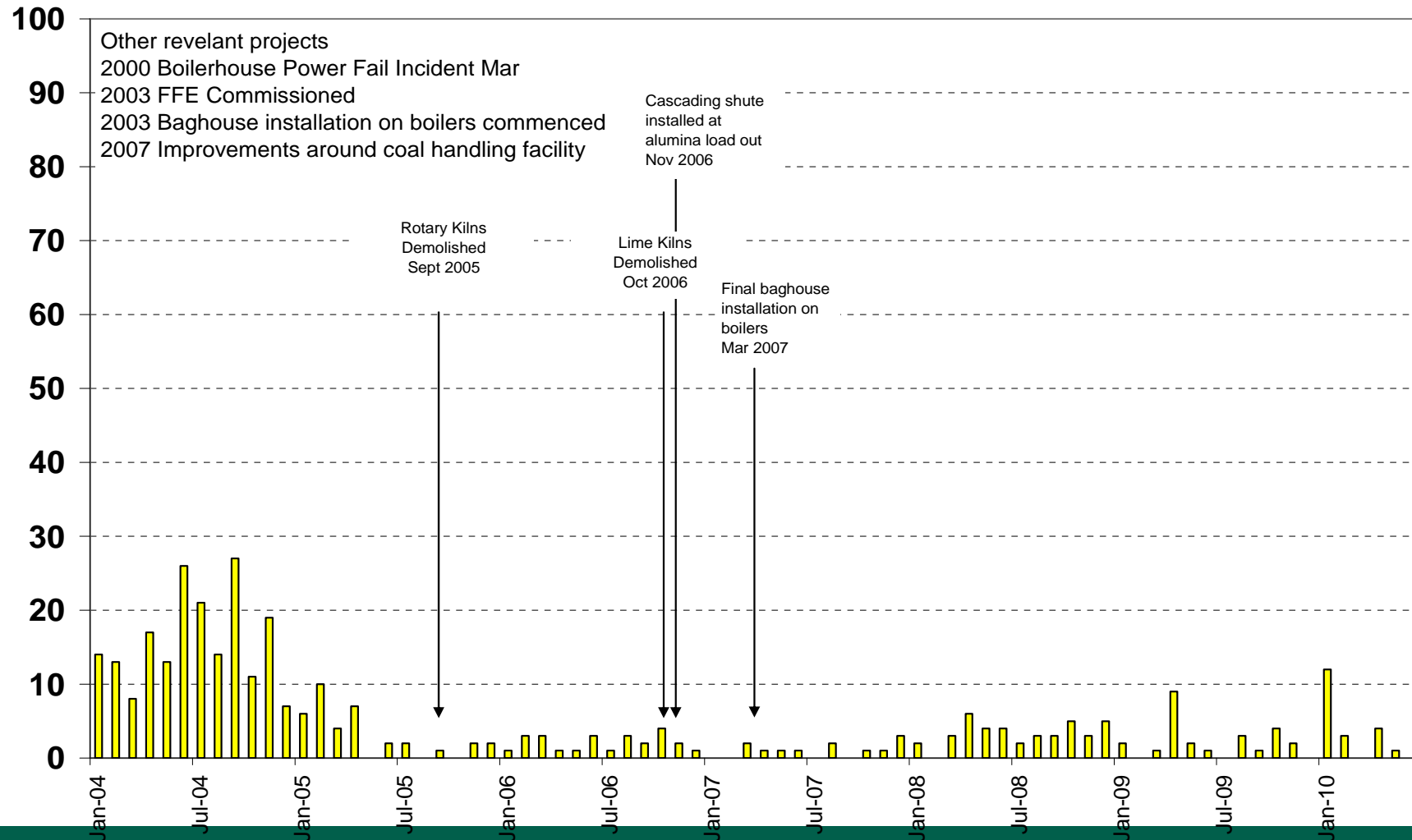


# Complaint Breakdown by Type 2010 YTD



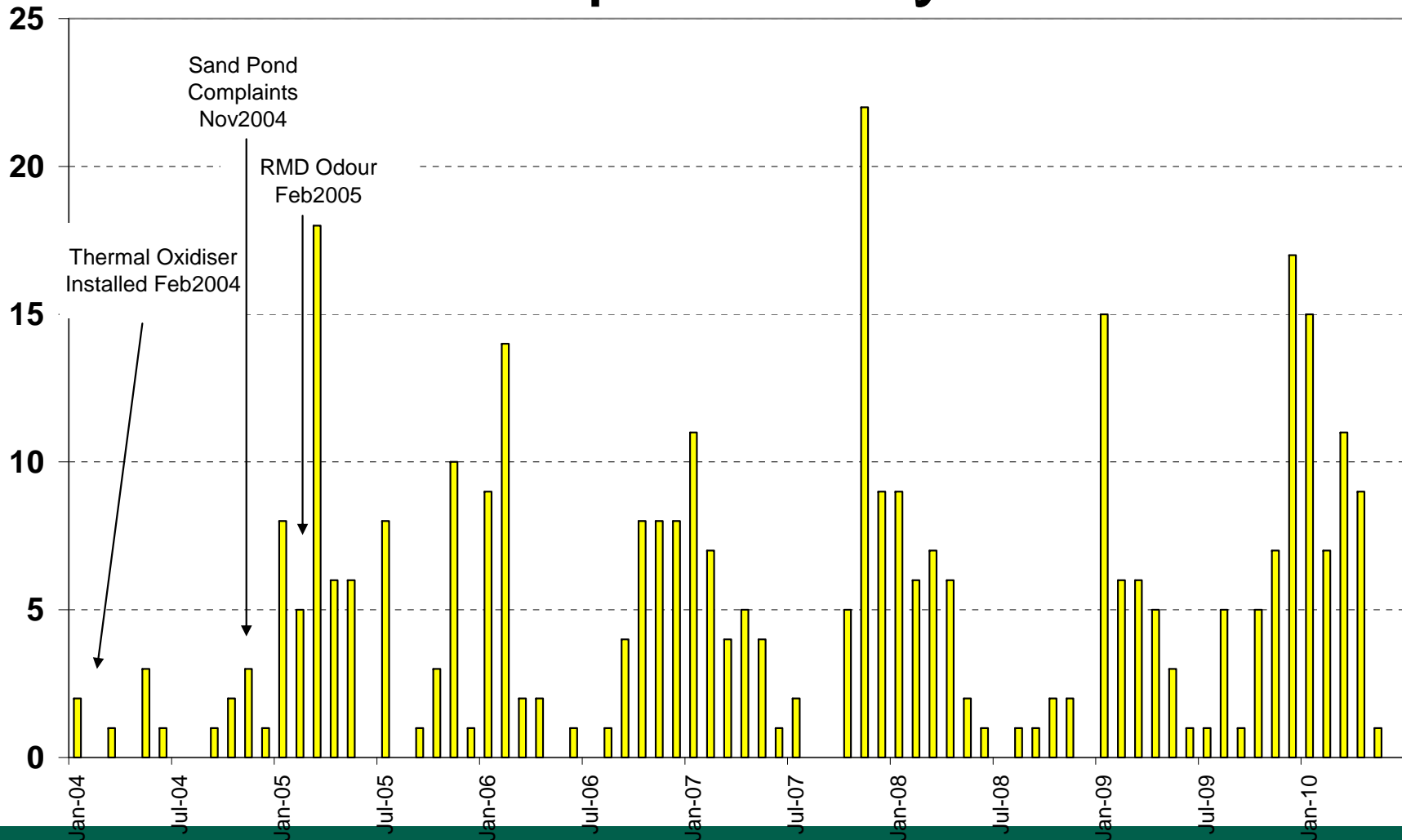


# Dust complaints by month



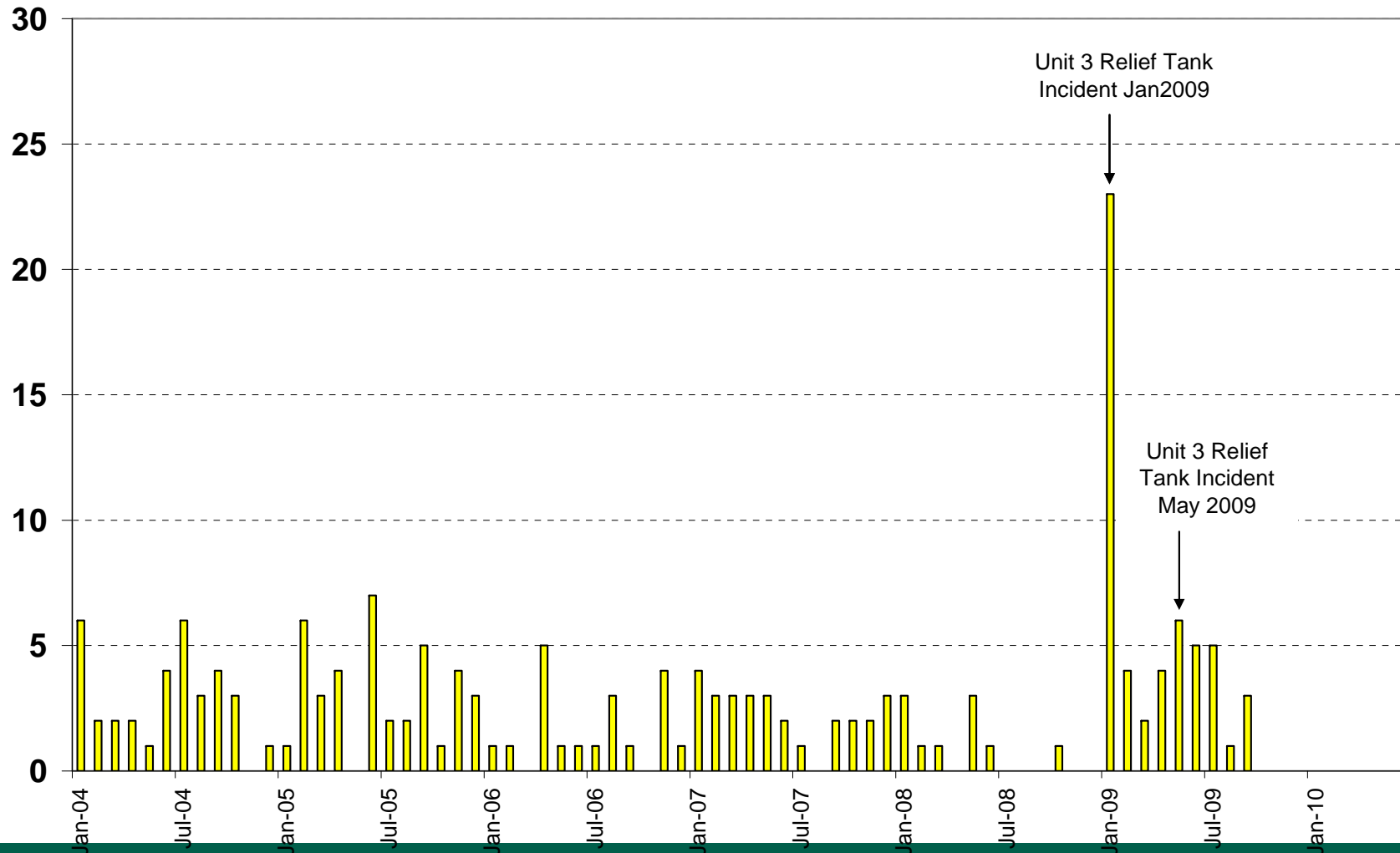


# Odour complaints by month



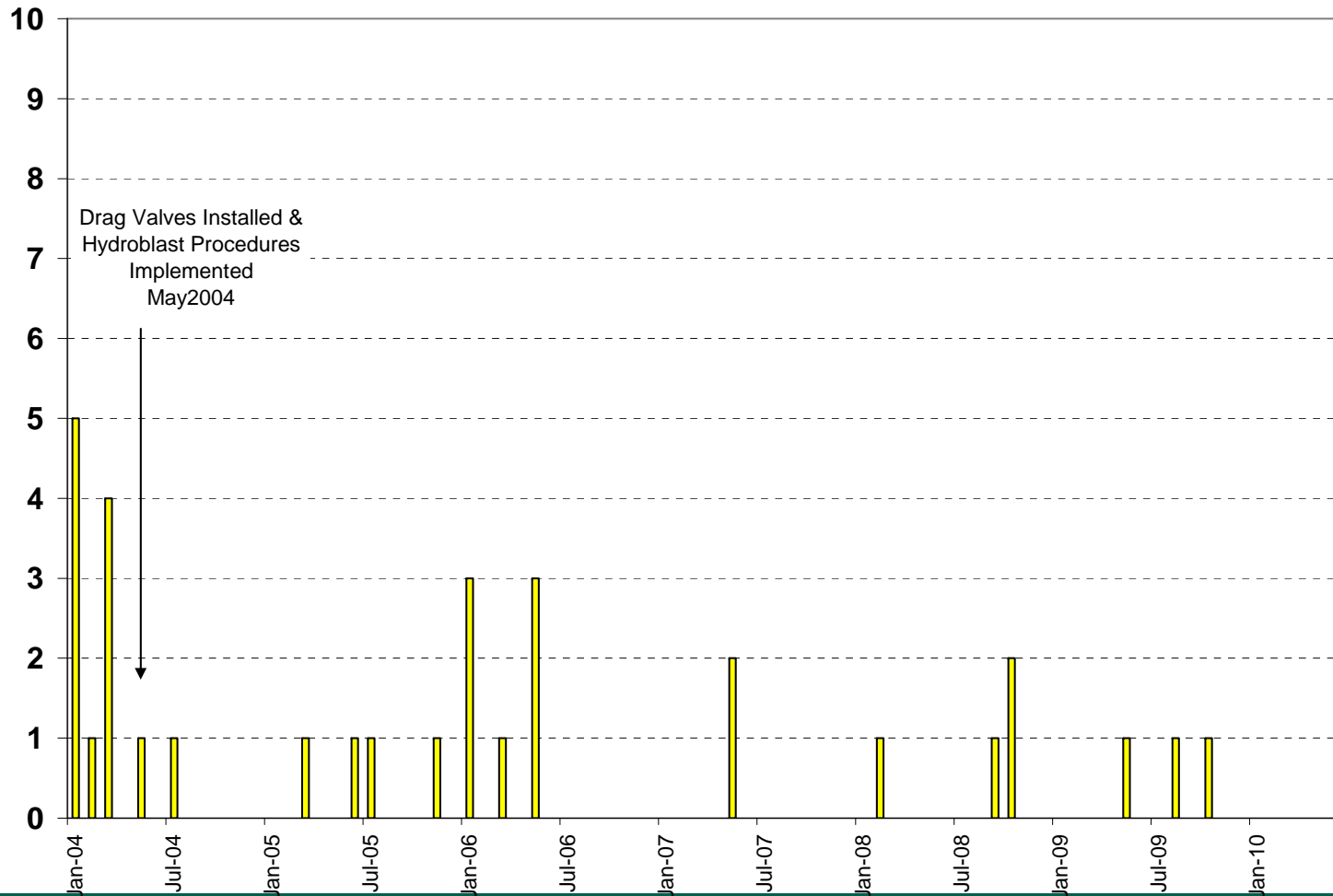


# Alkali complaints by month





# Noise Complaints by Month





# Tree Planting Update



**Tree planting commenced in April of this year, with a total of 700 trees planted.**

**3 more planting sessions are programmed, with an annual target of 2800 trees.**

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