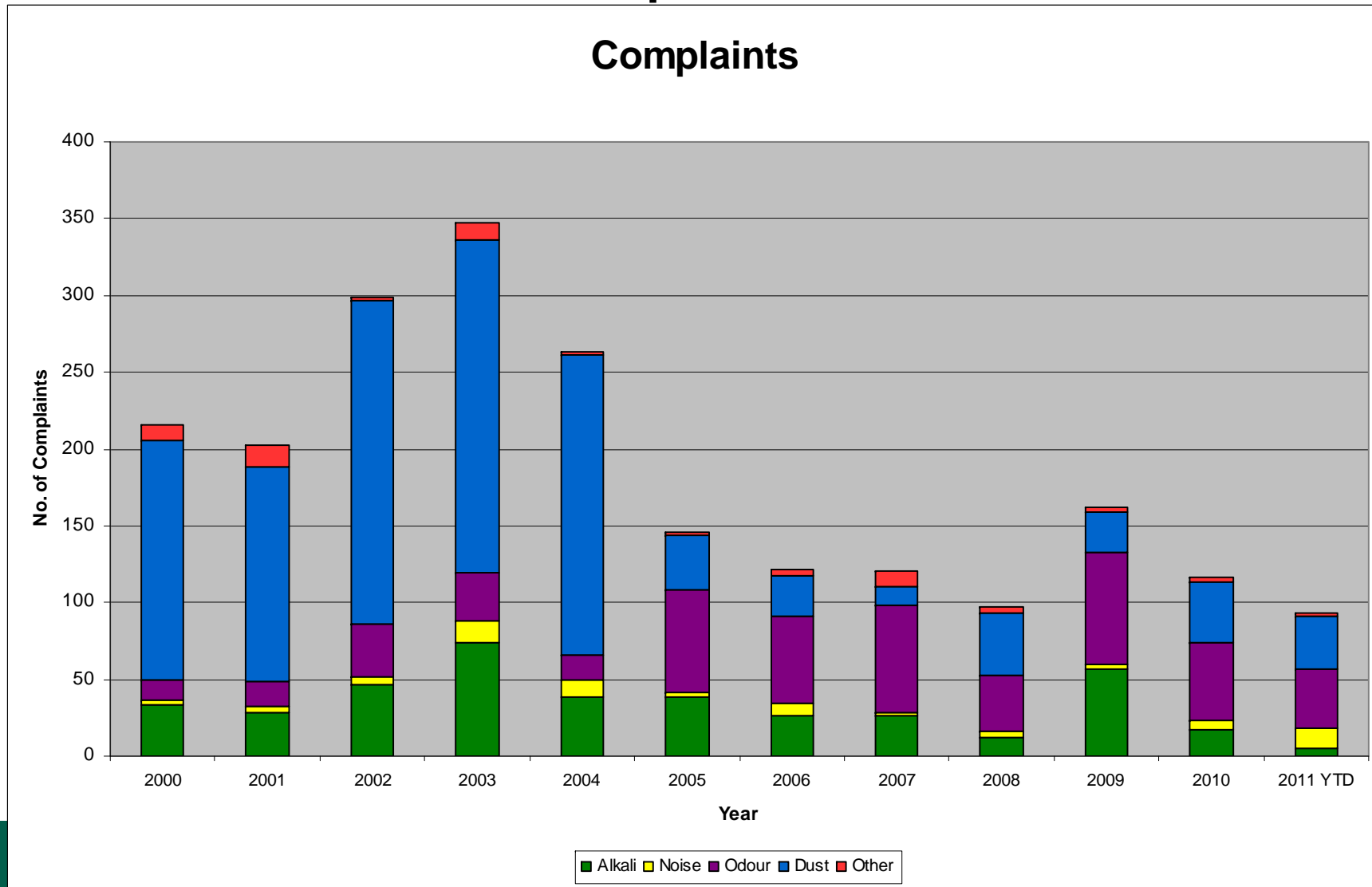




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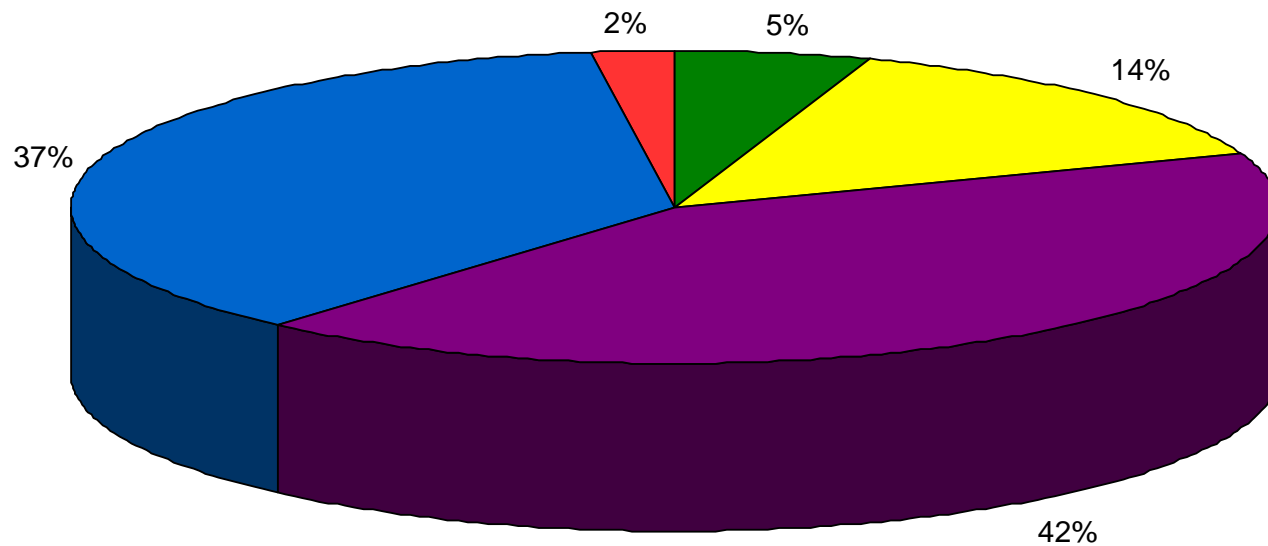
Complaints





Complaint Breakdown by Type 2011 YTD

Complaint Breakdown by Type for 2011 YTD



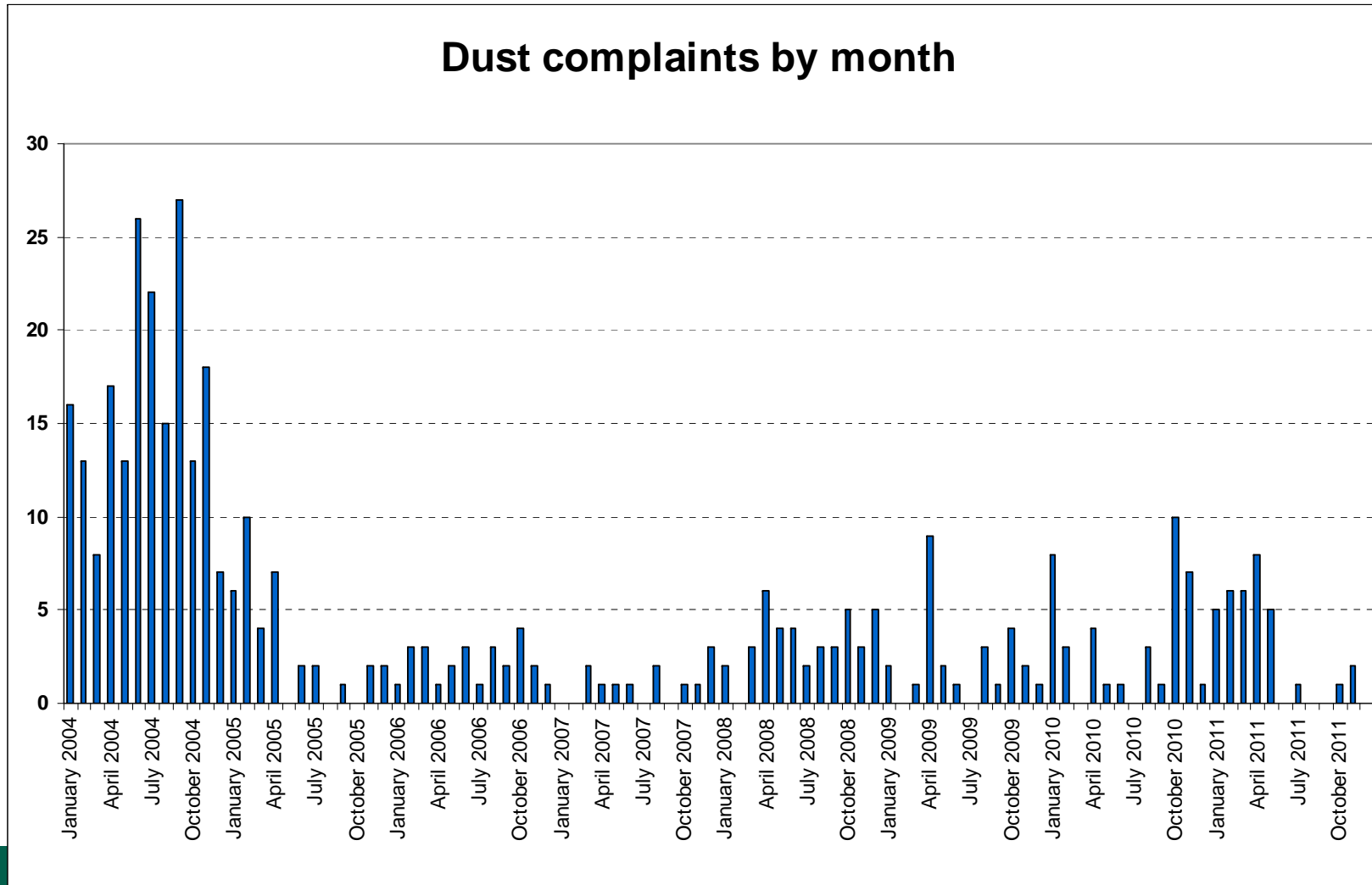
■ Alkali ■ Noise ■ Odour ■ Dust ■ Other



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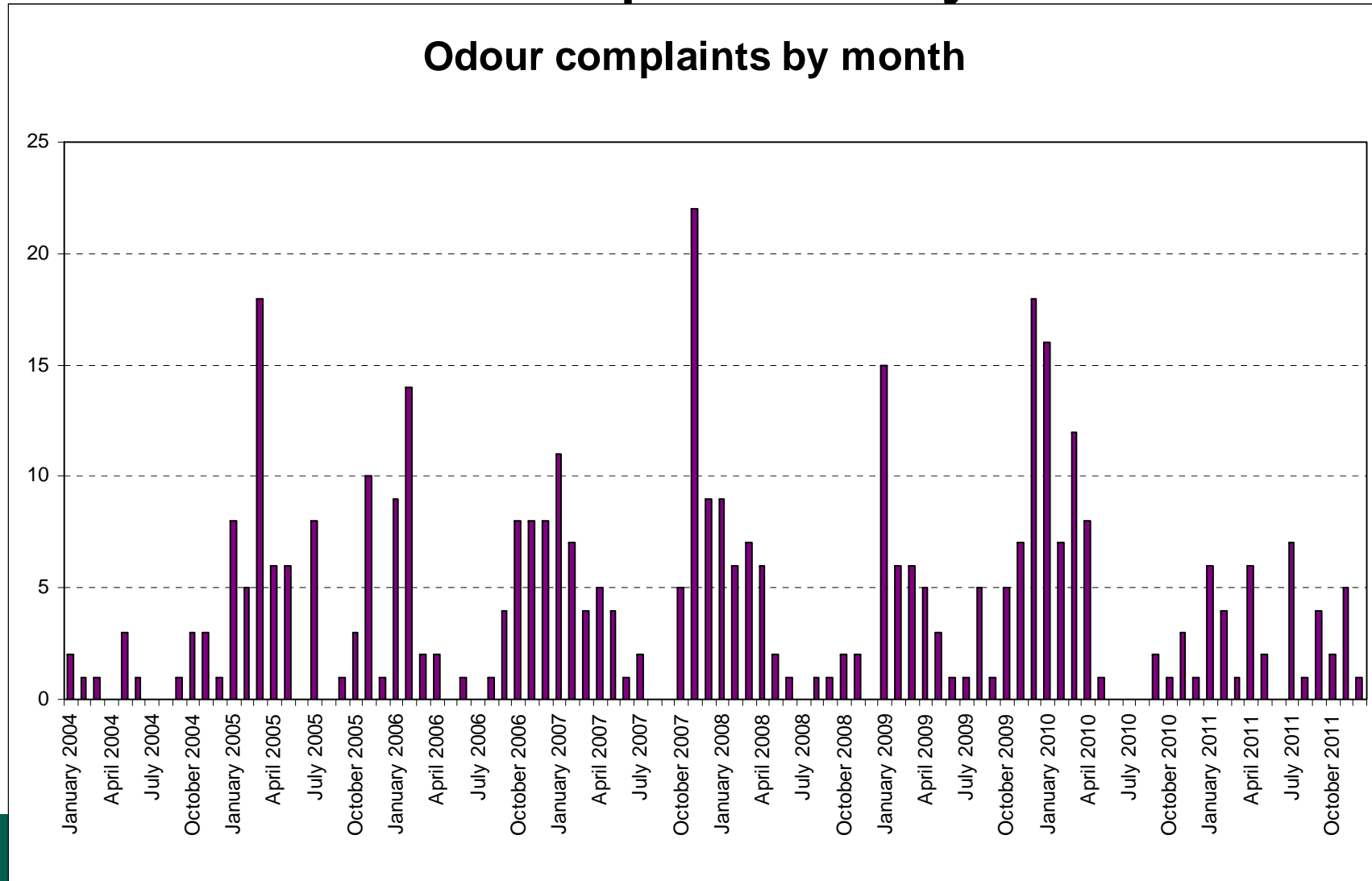
Dust complaints by month





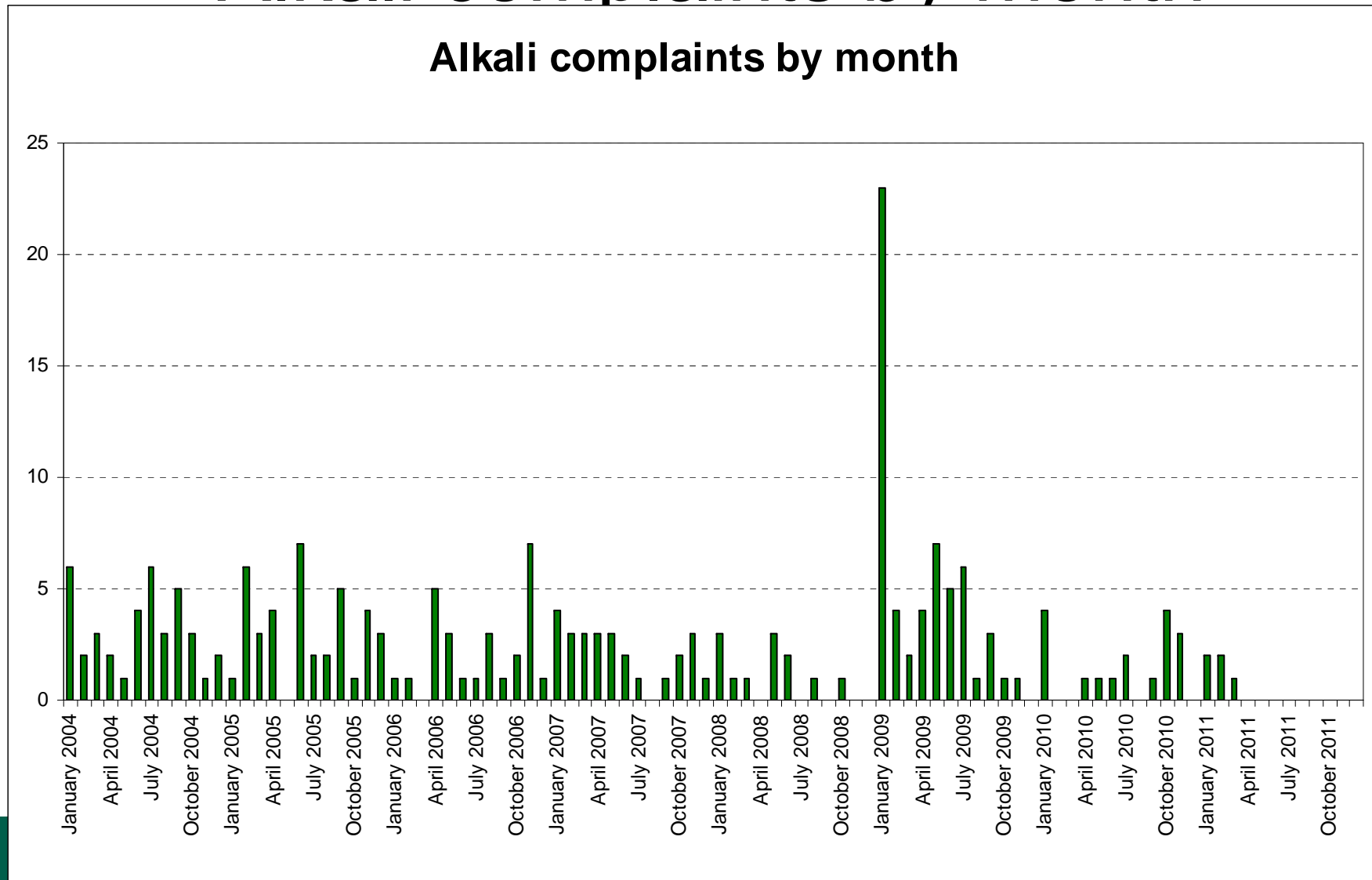
Odour complaints by month

Odour complaints by month



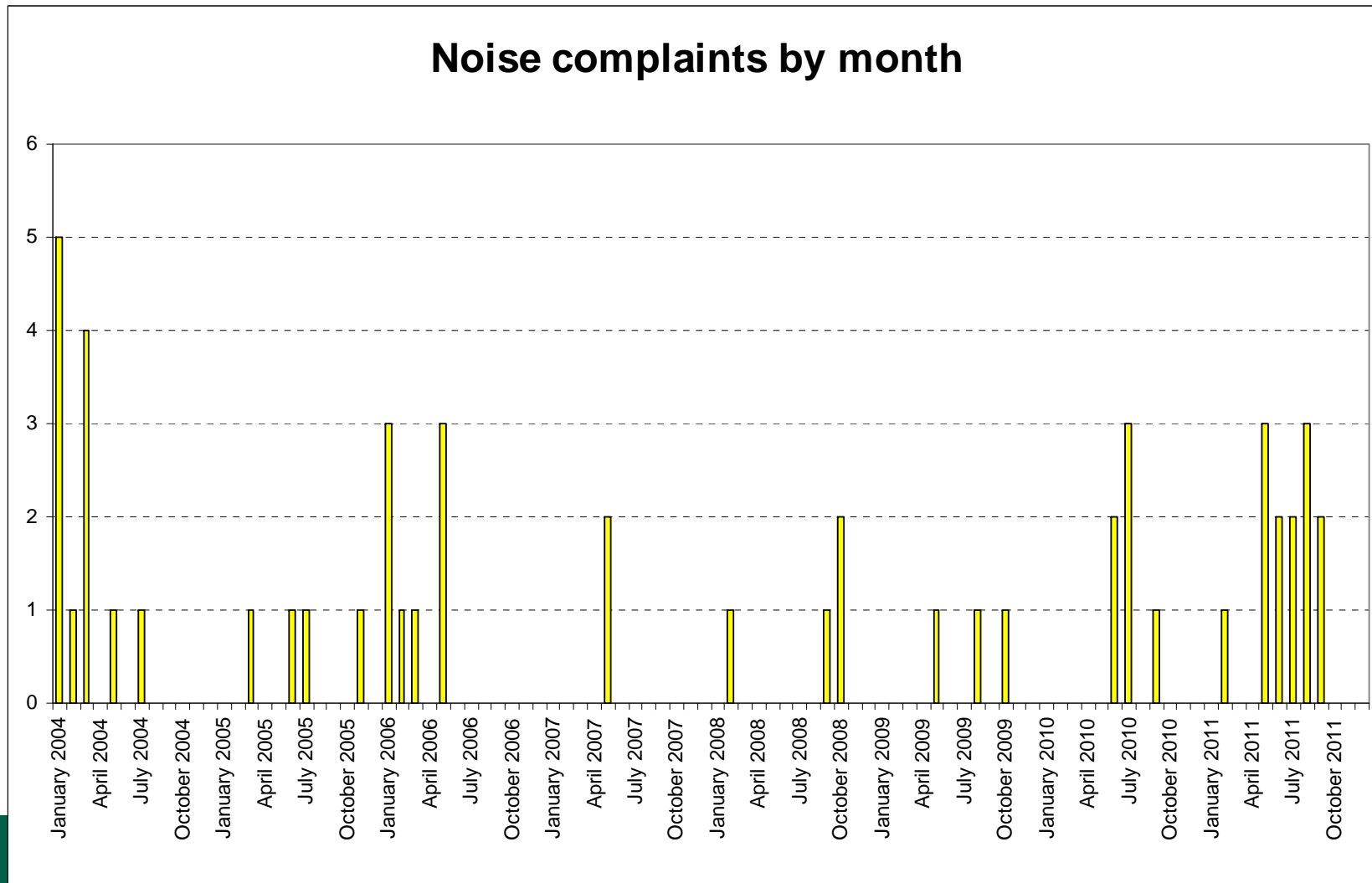


Alkali complaints by month





Noise Complaints by Month





General Update

- Two tree planting events were held in October & November. A total of 2000 trees were planted by QAL employees and community members in the buffer zone.



- Weed Management of QAL buffer zone commenced in September and is now complete for 2011.



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Thermal Oxidiser Status



- \qalpip120\DZThermC 99.77 %
- \qalpip120\D1Odur>
- \qalpip120\D2Odur>
- \qalpip120\D3Odur>
- \qalpip120\DZTherm>
- \qalpip120\DZThermC
- \qalpip120\DZThermI
- \qalpip120\DZThermIS

1/10/2011 12:00:00 AM

74.71 days

14/12/2011 5:01:20.298 PM

· Thermal Oxidiser Op Factor

Safer. Cleaner. Better.