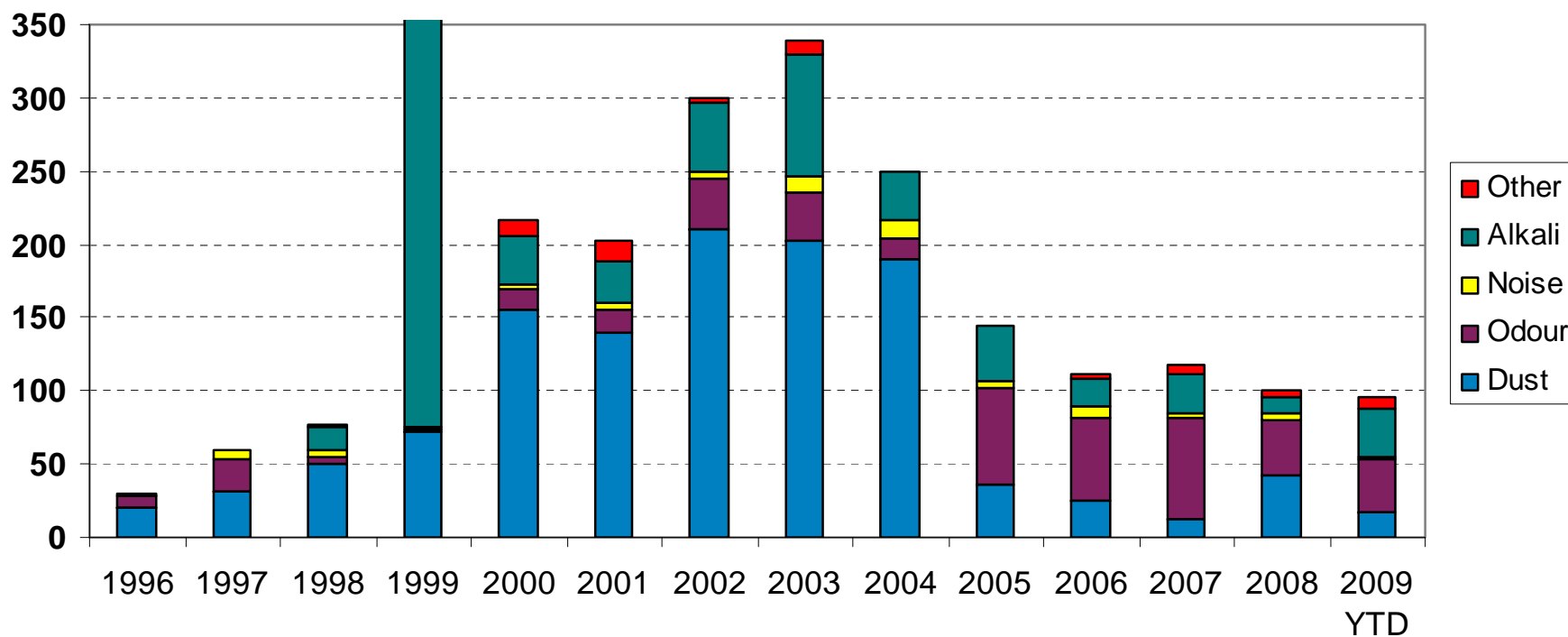


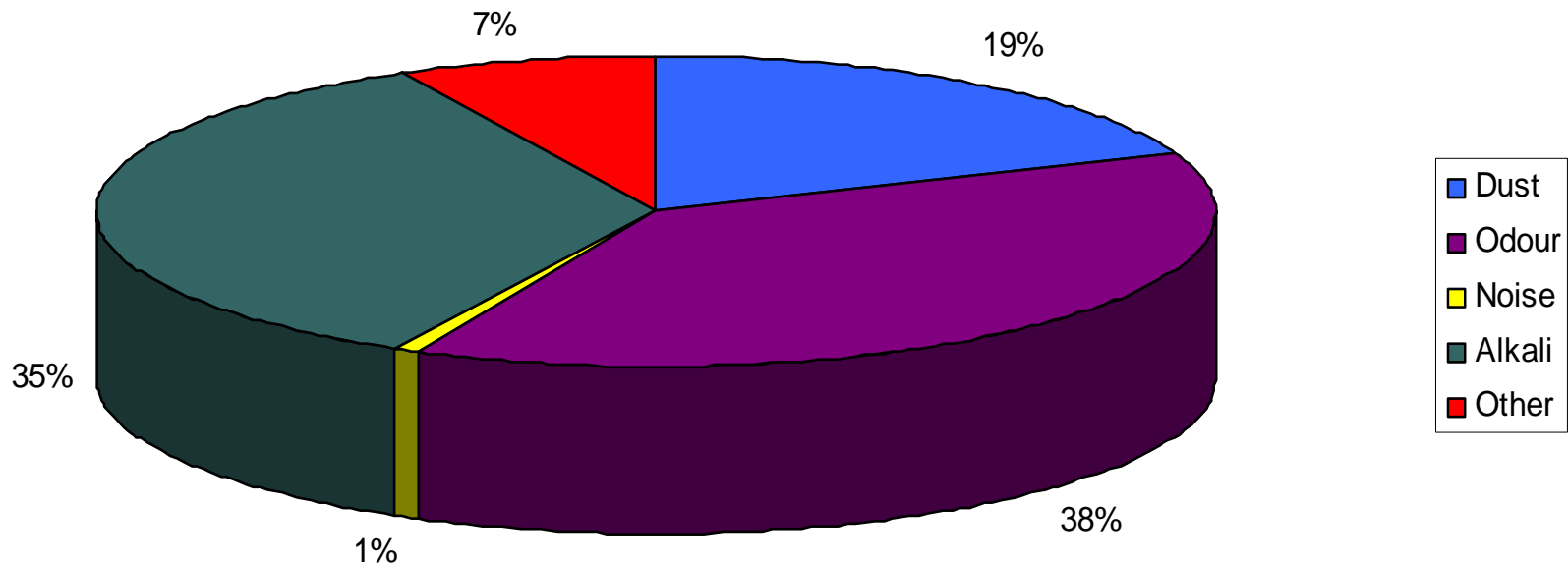


Complaints



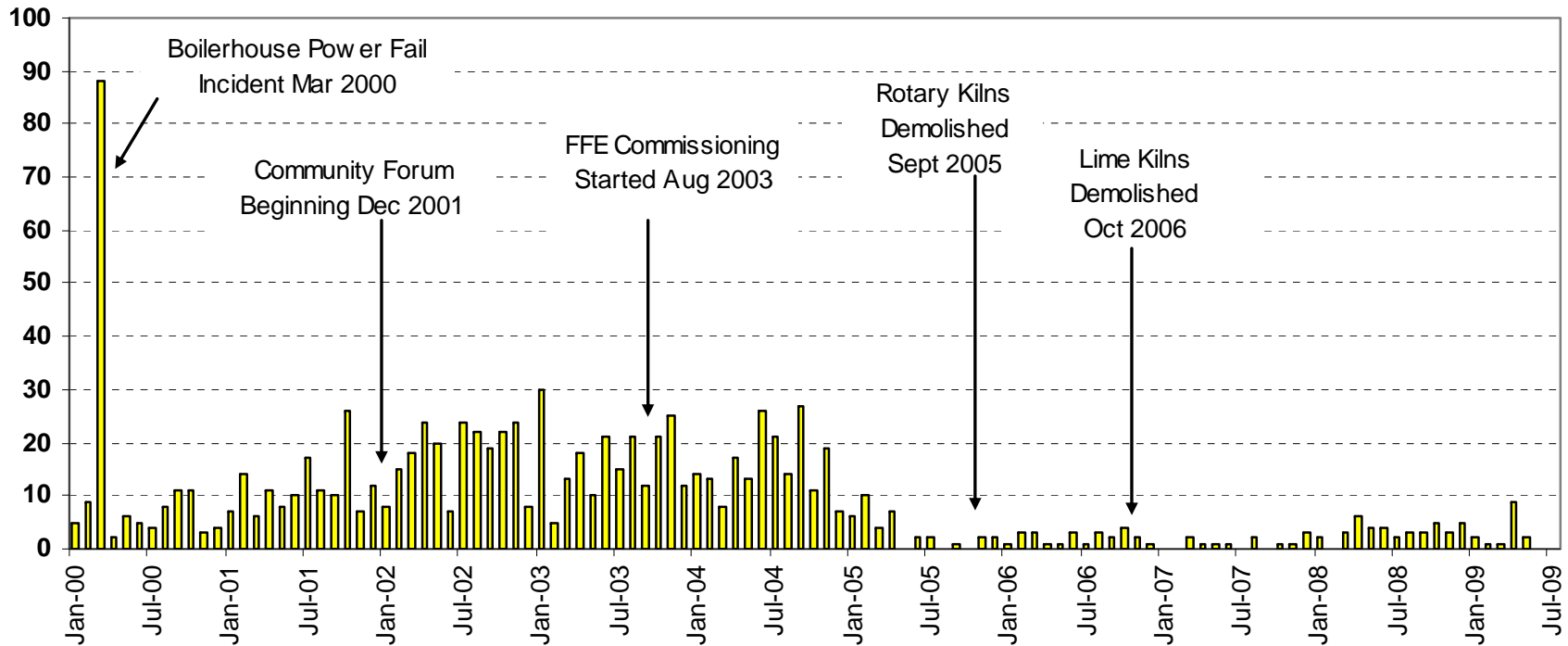


Breakdown of Community Complaints 2009YTD



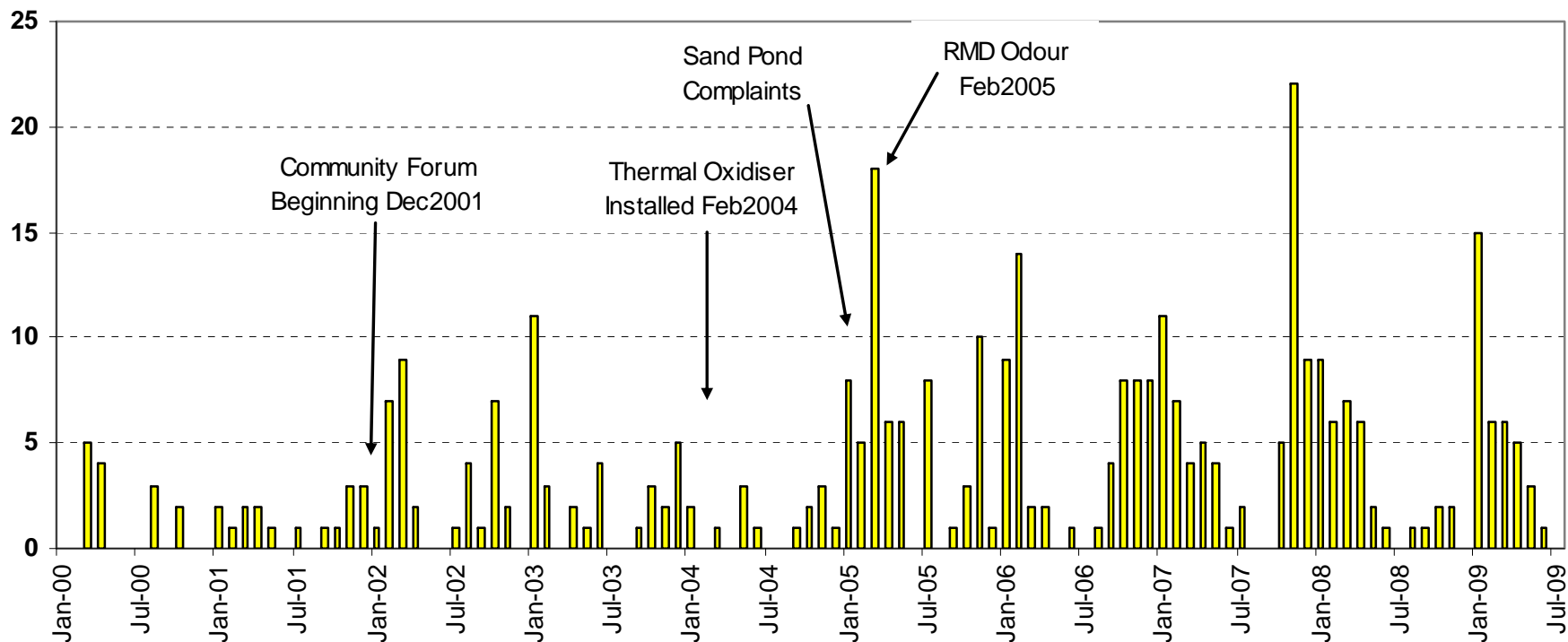


Dust complaints by month



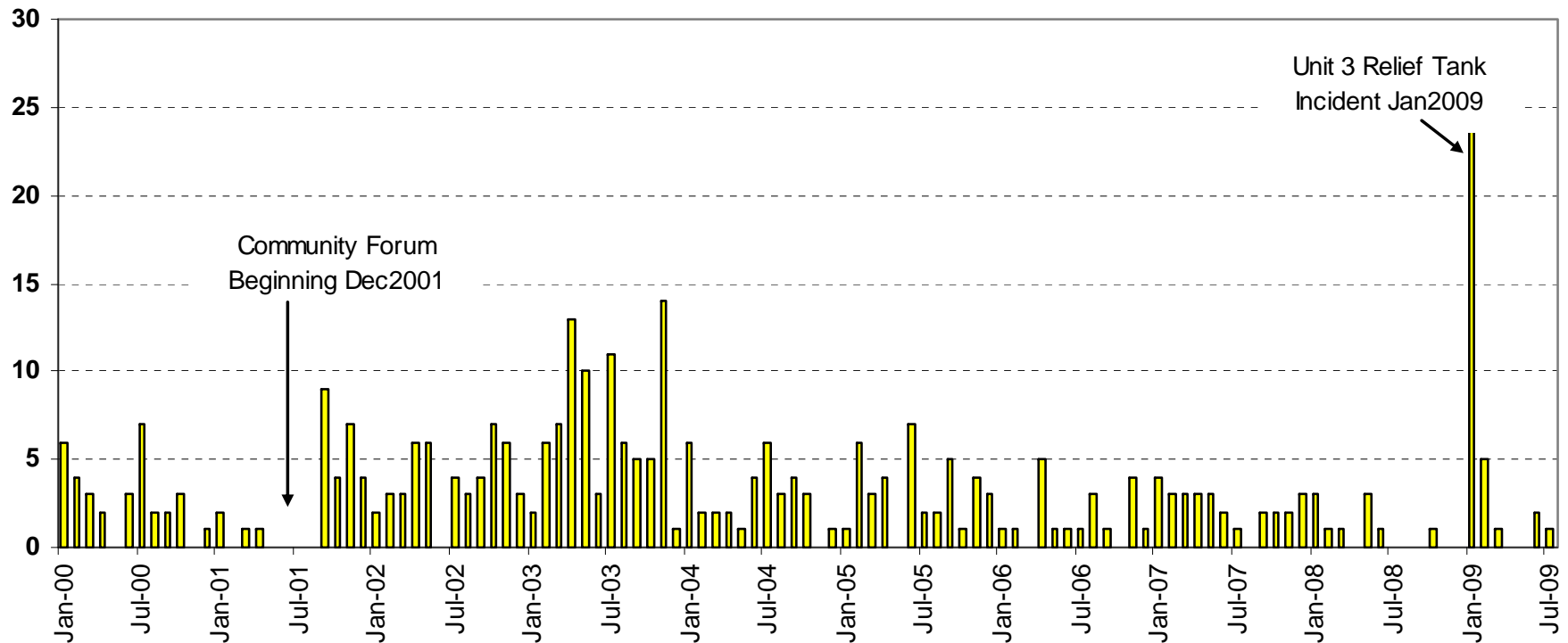


Odour complaints by month





Alkali complaints by month





Tree planting committee update



**There were 700 trees planted in June
700 more to be planted in
August & again in October 2009**

