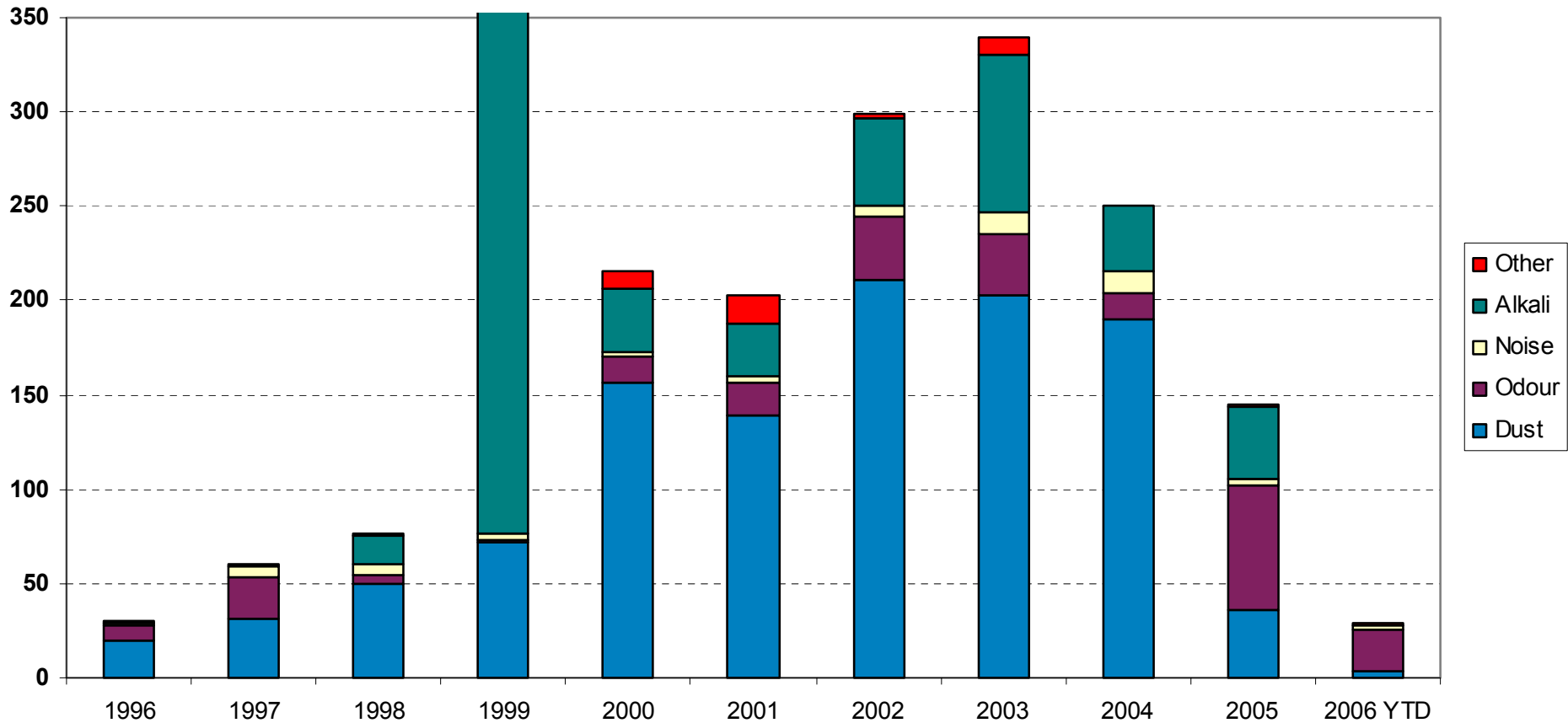


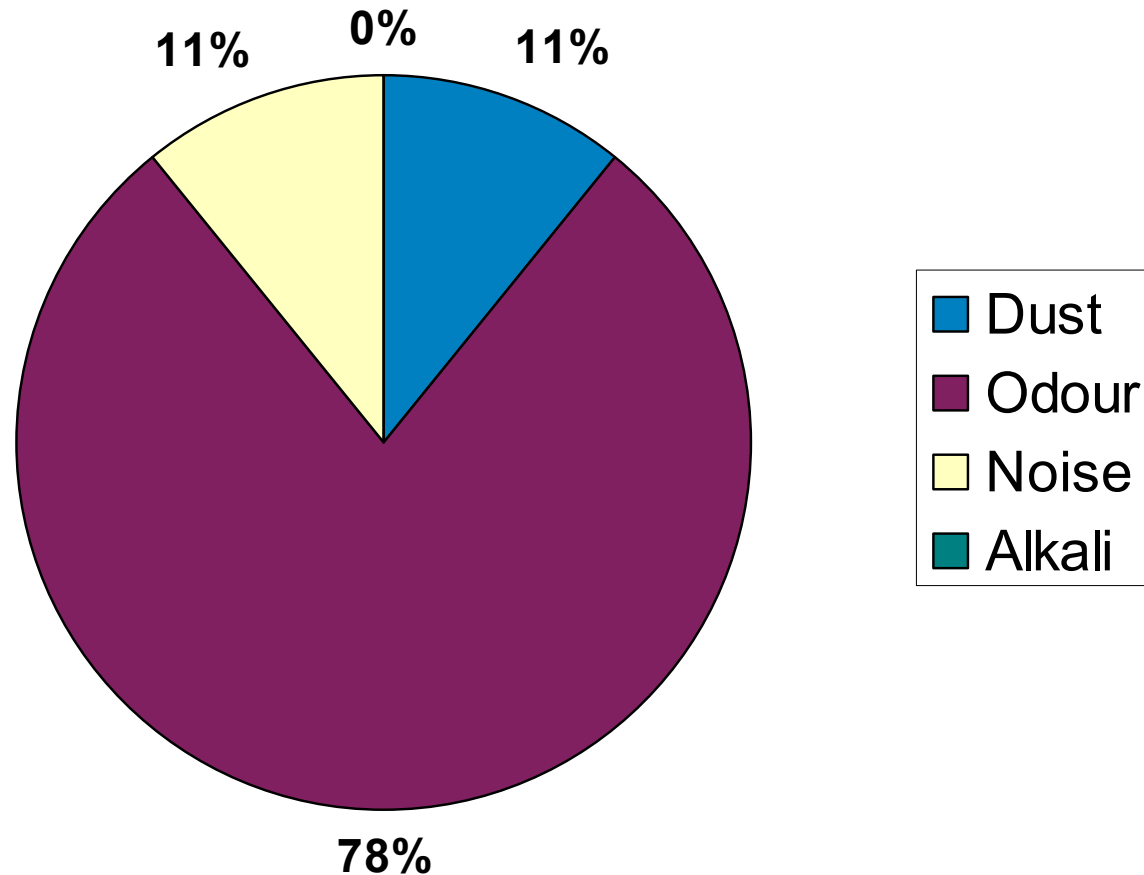


# Complaints



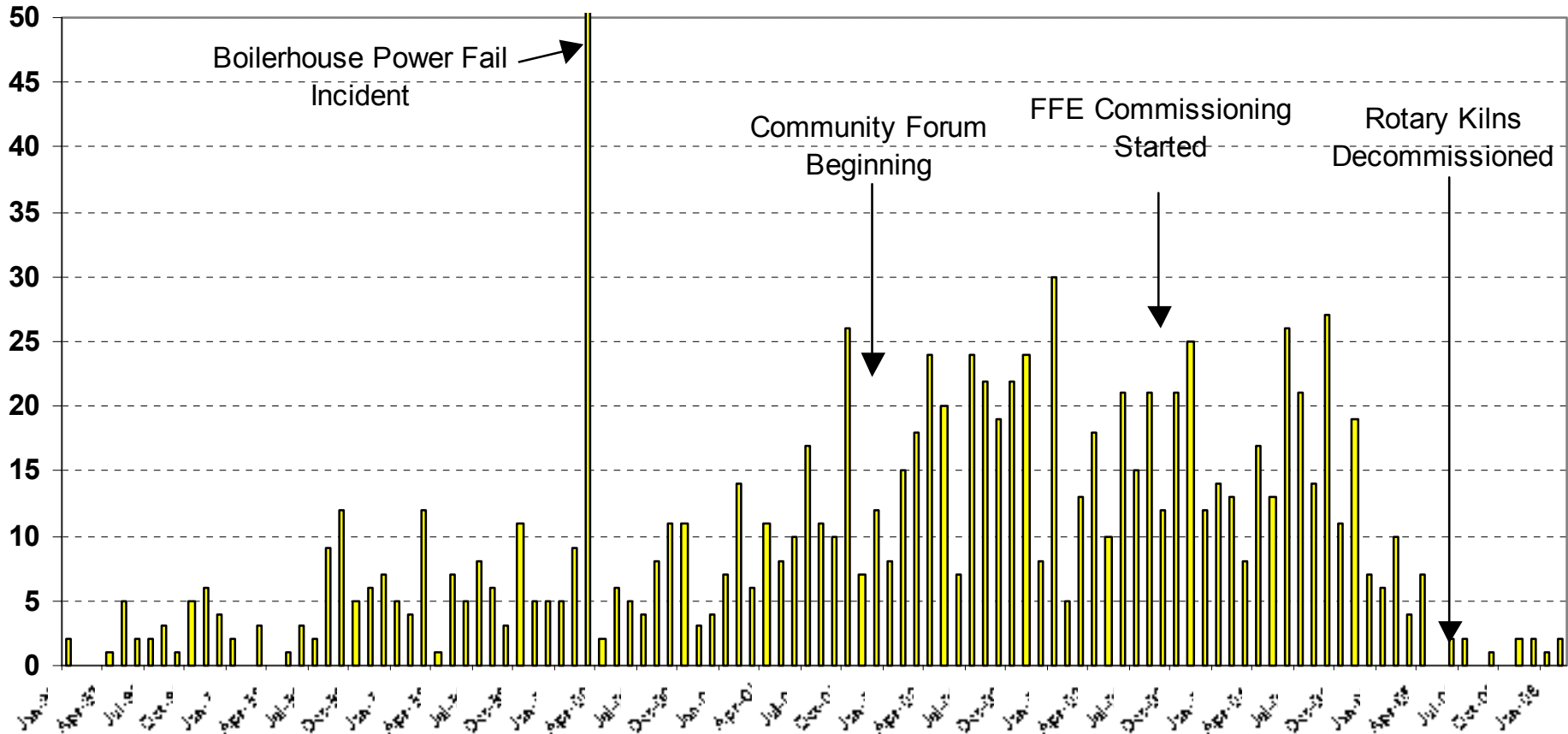


# Complaints YTD



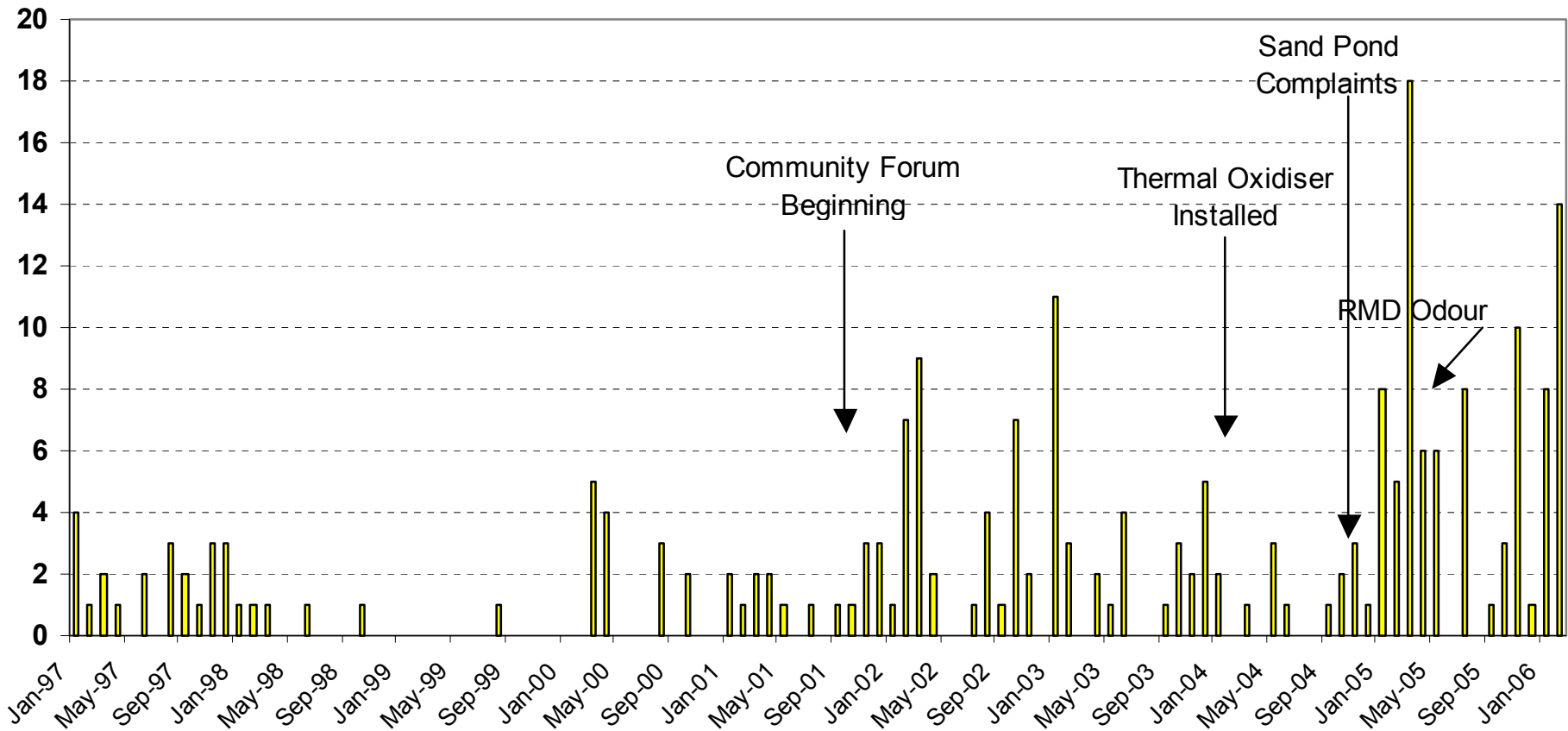


# Dust complaints by month



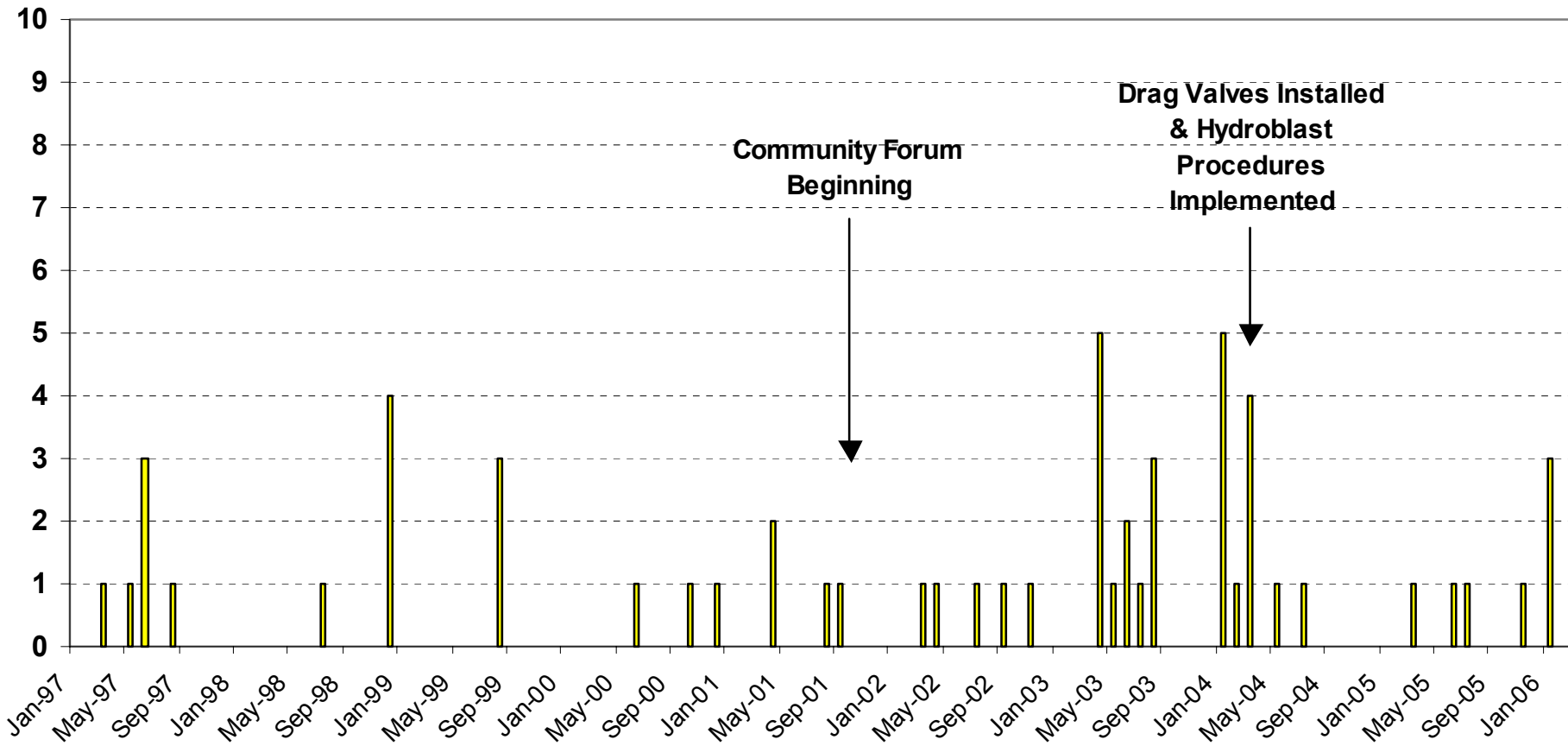


# Odour complaints by month



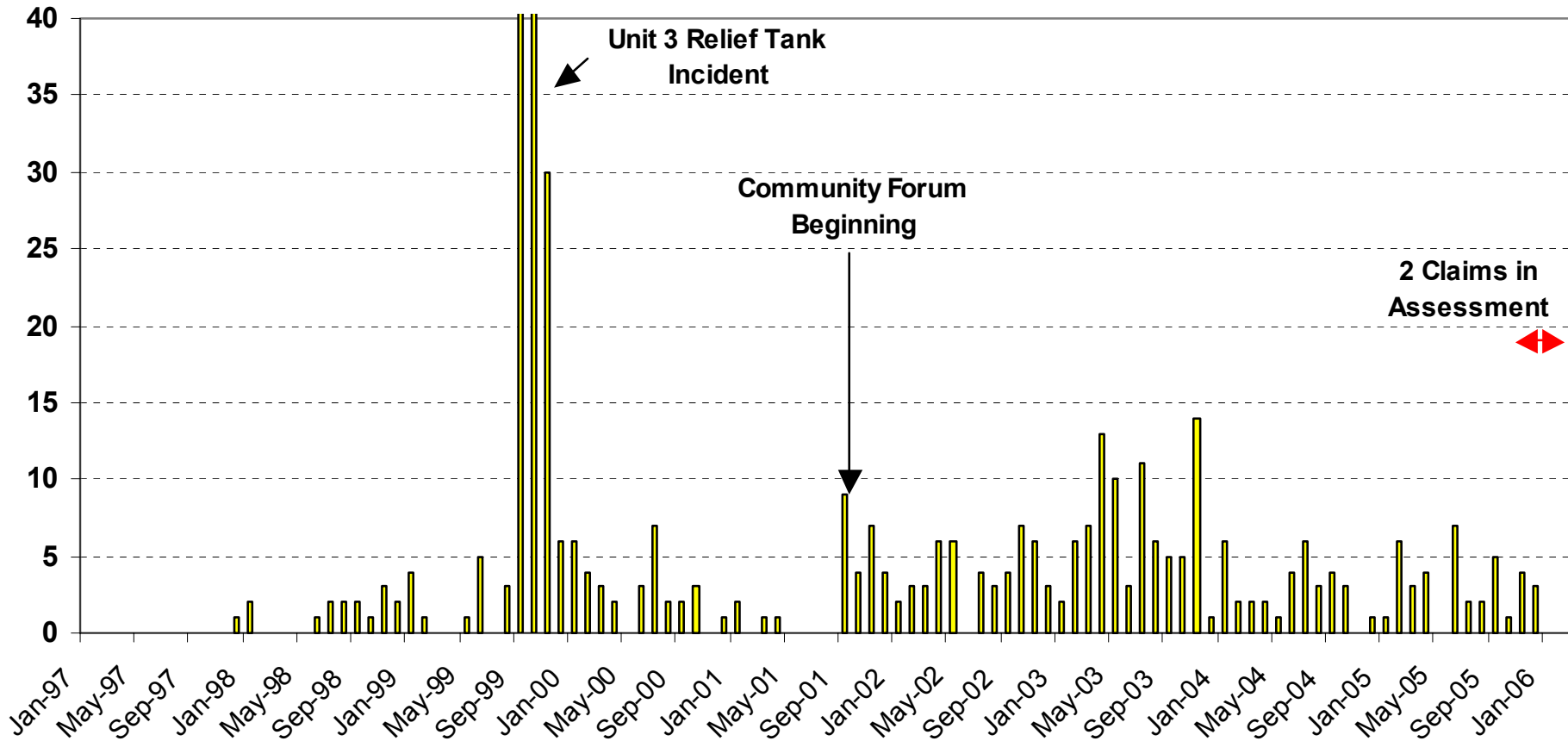


# Noise complaints by month





# Alkali complaints by month





# ISO14001:2004

- ISO14001 sets out processes that are designed to enable QAL to identify, manage and reduce the impact of its activities on the environment.
- In 1999, QAL was certified to the ISO14001:1996 standard.
- Whilst the overall objective and requirements of the new 2004 standard are essentially the same as the old standard, there are some significant changes. Some of these changes relate to improved records of training and changes to the legislative compliance system.



# Tree planting committee update

2005 goal = 3000 (goal achieved!)

December = 800 Trees



Three tree planting sessions will be planned for 2006 with a target of 2100 trees to be planted. The first session is being planned for April (date to be confirmed).



# Revegetation long term plan

- Continue to plant trees to provide a visual buffer where required
- Monitor success of tree planting vs rhodes grass
- Same native species mix as previously used (demonstrated success)
- Continue slashing and baling over bare areas for dust prevention



# Current

Mulch and trees  
2003 - 2005

Mulch  
2003

Mulch and  
trees

Trees directly  
in sand

Trees directly in  
sand

Ripped and  
direct seeded  
2001 - 2002

2002 Biosolids  
trial

**Total 76 ha**

**Approx 17 ha trees**

**Remaining ha grass**

Photo – Oct 2002





2006 plan



Photo – Oct 2002